QUALIFACTS

Evaluate Your CCBHC Technology Readiness

Thriving in the CCBHC Model

Certified Community Behavioral Health Clinics (CCBHCs) require technology and operations of the organization to support providers and finance teams in new ways. Three critical areas matter the most:

✓ Connect, exchange, and integrate data
✓ Drive and measure performance
✓ Access to data

Does your technology support your needs in each critical area?

Use this checklist to evaluate your organization's technology readiness for the CCBHC model.

Connect, exchange, and integrate data

CCBHCs require much more integrated care and data sharing than many organizations have done before. Your technology must adapt by connecting, integrating, and sharing data effectively, securely, and accurately.

☐ System integrates primary care and behavioral care documentation and billing.

☐ System allows providers to create fully integrated treatment plans.

☐ Technology ensures you and your partner organizations can coordinate seamlessly.

☐ Professional support services are available to support you and your partner organizations in optimizing your system and your work.

☐ Secure integration with any HL7-compliant system allows you to get and share the data you need.

☐ You can access the system and your data via desktop and mobile devices, including Mac, Windows, Android, and iOS.

Drive and measure performance

An EHR should be a robust, configurable performance management system that makes it simple to measure and improve the quality of services within the clinical workflow. Check for these key features:

☐ Reporting on quality measures lets you assess and improve quality of care and resource utilization.

☐ You can align metrics with evidence-based practices and federal value-based reimbursement programs (like CCBHCs, MACRA MIPS, Meaningful Use).

☐ Clients can use assessments/tools for consumer-reported outcomes and measures.

Access to data

Your team should be able to access any actionable data when they need it — at the point of care, in the community without internet, or after service is provided to analyze trends. Check for these capabilities:

- ☐ Consumer-reported data is accessible at point of care.
- ☐ Community-based staff can access data and document services without internet.
- ☐ Any role in your organization can monitor appropriate data and performance trends.
- ☐ You can share appropriate reporting views with payors, funders, and stakeholders.
- ☐ Standard and custom reports give insights into trends, exceptions, and patterns.
- ☐ EHR can be integrated with external systems as needed.

Where To Go From Here

For many organizations, adapting to CCBHCs will mean greater need for integration and data sharing, new workflows, expanded documentation needs and changing payment models. To be successful, CCBHCs and organizations that work with them must integrate systems effectively, measure and drive performance, and ensure easy access to data to make decisions. You need agile technology that scales to meet your goals.

At Qualifacts , we know how to help providers adapt to the demands of CCBHCs. Our innovative CareLogic and Credible EHR platforms enable our customers to focus on what's important — client care — while integrating effectively, managing risk and staying ahead of the ever-changing regulatory landscape. If you need technology that simplifies the complexity you manage every day, we want to talk.

SIMPLIFY THE COMPLEXITY OF CCBHCS.

CONTACT US TO GET STARTED.

Call **(866) 386-6755** or email **sales@qualifacts.com.**