



HARRIS COUNTY
REQUEST FOR INFORMATION

HARRIS COUNTY PURCHASING
PROJECT NO. 071626BNM

DUE DATE NO LATER THAN: 2:00 p.m. Friday, September 25, 2026

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1. Purpose

- 1.1. Utilizing a Request for Information (RFI), Harris County, Texas is seeking to gather information from hospital entities and specialty medical providers regarding their capabilities, service availability, access considerations, and potential partnership models with secure juvenile facilities.

1.2. Business Objectives and Needs

Harris County Juvenile Probation Department (HCJPD) is seeking information from hospital entities, and specialty medical providers capable of delivering emergency, inpatient, outpatient hospital-based, and specialty healthcare services for youth detained within our custody. Core service responsibilities shall include, but are not limited to, the following:

1.2.1. Business Objectives:

- Ensure timely access to emergency medical services for youth in custody.
- Provide developmentally appropriate, trauma-informed inpatient and outpatient care.
- Improve coordination of care between hospital providers and HCJPD medical staff.
- Support continuity of care, safe discharge planning, and follow-up treatment.
- Identify providers capable of delivering a broad range of pediatric and adolescent specialty services.

1.2.2. Business Needs:

- Access to 24/7 emergency department services including evaluation, stabilization, trauma care, imaging, and laboratory diagnostics.
- Pediatric-capable inpatient hospital services including admissions, surgical procedures, post-operative care, and specialty consultations.
- Outpatient specialty services (cardiology, neurology, endocrinology, orthopedics, infectious disease, OB/GYN, and other medically necessary specialties).
- Diagnostic and ancillary services including; radiology, laboratory testing, and therapeutic treatment.
- Coordinated discharge planning ensuring communication with HCJPD medical staff and continuity of care upon return to custody.
- Compliance with all applicable healthcare regulations including Health Insurance Portability and Accountability Act (HIPAA), Emergency Medical Treatment and Labor Act (EMTALA), and state healthcare requirements.
- Capacity to treat pediatric and adolescent populations safely, appropriately, and in a trauma-informed manner.

- 1.3. THIS IS A REQUEST FOR INFORMATION (RFI) ONLY. This RFI is issued solely for information and planning purposes and does not constitute a Request for Proposal (RFP). **PRICING INFORMATION SHALL BE OMITTED with the exception of Pricing Model information (see Section 5.1, Requested Information).** This RFI does not create any representation, either express or implied that Harris County will release an RFP in the future for the purchase of any products or services as a result of this RFI. At this time Harris County is not seeking proposals and will not accept unsolicited proposals. Harris County will not be liable for any costs incurred

by the vendor in preparing a response to this RFI. Vendors submit information at their own risk and expense. Not responding to this RFI does not preclude participation in any future RFP, if one is issued. No preference or special consideration will be given to participants of this RFI.

2. Submittal

2.1. RETURN RFI RESPONSE VIA BONFIRE

Transmittal Letter - The transmittal letter should include:

- Company name and address; name, title, email, telephone and fax number of person(s) to be contacted for clarifications or additional information regarding proposal; and
- A brief statement summarizing the vendor's understanding of the project and relevant experience.

3. Industry Discussions

- 3.1. The Office of the Harris County Purchasing Agent will initiate discussions, if needed, with selected vendors. Discussions may not be initiated by vendors. The intent of such discussions would be to gather further clarification of potential solution capabilities, features, methods of delivery, etc. All presentations and/or meetings that may be required between Harris County and vendors shall be coordinated by the Office of the Harris County Purchasing Agent. Vendors shall not contact any Harris County personnel during the RFI process without the express permission from the Office of the Harris County Purchasing Agent.
- 3.2. The Office of the Harris County Purchasing Agent may extend written invitation to vendors to provide a demonstration of product features. Vendors shall be prepared to verbally and visually demonstrate the functions and features of the solution presented. Harris County stakeholders, users and technical personnel will be present during presentations. Please ensure appropriate personnel are present or available to answer all questions.

4. Background

Harris County Juvenile Probation Department (HCJPD) is the 3rd largest Juvenile Justice agency in the United States. HCJPD has three (3) secure detention facilities that provide care, supervision, and rehabilitative services to more than 1,500 detained youth each year. These facilities maintain on-site medical clinics capable of delivering routine and basic clinical services; however, youth may require services that exceed on-site capabilities. When such needs arise, HCJPD must rely on external hospital systems and specialty medical providers to deliver comprehensive care, including emergency stabilization, inpatient hospitalization, diagnostic imaging, laboratory testing, surgical procedures, and subspecialty consultations. Ensuring timely access to care is essential to protecting youth health and safety, meeting constitutional standards, and complying with federal and state healthcare regulations.

HCJPD seeks providers capable of delivering developmentally appropriate, trauma-informed pediatric and adolescent healthcare while coordinating closely with detention medical staff and maintaining security requirements associated with justice-involved youth. HCJPD aims to gather information specific to hospitals and specialty medical organizations that can support a reliable, responsive, and clinically appropriate continuum of care for youth in custody.

5. Requested Information

- 5.1. Interested vendors shall provide detailed information addressing the following:

5.1.1. Emergency Department Capabilities

- 5.1.1.1. Describe your facility's emergency department capabilities, including pediatric readiness, trauma response, stabilization protocols, and availability of imaging and laboratory services.
- 5.1.1.2. The presence of board-certified pediatric emergency physicians, and any specialized resources relevant to treating youth in custody.
- 5.1.1.3. Outline average emergency department wait times, triage processes, and any limitations on patient types or conditions.

- 5.1.2. **Inpatient and Surgical Services**
 - 5.1.2.1. Provide an overview of inpatient pediatric capabilities, including bed availability, specialty units, and admission criteria.
 - 5.1.2.2. Describe surgical service availability, including pediatric surgery support, anesthesiology, and post-operative care resources.
 - 5.1.2.3. Specify how inpatient care is coordinated for youth accompanied by detention staff or security personnel.
- 5.1.3. **Specialty Medical Services**
 - 5.1.3.1. Identify available pediatric or adolescent specialty services, such as cardiology, neurology, endocrinology, orthopedics, infectious disease, and Obstetrics and Gynecology (OB/GYN) (as applicable).
 - 5.1.3.2. Describe appointment availability, wait times, referral processes, and any limitations in specialty access.
 - 5.1.3.3. Indicate whether telehealth or mobile specialty services are offered.
- 5.1.4. **Diagnostic and Ancillary Services**
 - 5.1.4.1. Provide information on available diagnostic capabilities, including radiology services (X-ray, Magnetic Resonance Imaging (MRI), Computed Tomography (CT)), laboratory testing, and therapeutic services.
 - 5.1.4.2. Describe typical turnaround times for diagnostic results, especially for urgent or emergency cases.
 - 5.1.4.3. Identify any restrictions for youth in custody accessing diagnostic areas.
- 5.1.5. **Discharge Planning and Continuity of Care**
 - 5.1.5.1. Describe discharge planning processes, including communication with HCJPD medical staff and coordination of follow-up appointments.
 - 5.1.5.2. Identify how care recommendations, prescriptions, and instructions are shared securely with detention medical staff.
 - 5.1.5.3. Explain methods for ensuring continuity of care for youth returning to custody.
- 5.1.6. **Organization Qualifications**
 - 5.1.6.1. Provide licensure, accreditation, and certifications relevant to pediatric or adolescent healthcare.
 - 5.1.6.2. Describe experience delivering medical services to juvenile justice or similarly high-risk youth populations.
 - 5.1.6.3. Identify any limitations, constraints, or special considerations related to serving youth in custody.
- 5.1.7. **Security, Safety, and Coordination**
 - 5.1.7.1. Detail procedures for receiving and treating patients under secure custody, including safe handling, supervision requirements, and coordination with detention staff.
 - 5.1.7.2. Describe secure patient movement within the hospital (emergency, inpatient, outpatient, diagnostic, waiting areas).
 - 5.1.7.3. Outline protocols for balancing security needs with trauma-informed pediatric care.
 - 5.1.7.4. Explain communication processes between hospital medical staff and HCJPD medical personnel, ensuring protection of patient privacy and compliance with HIPAA, EMTALA, and other regulations.

6. Summary

- 6.1. THIS IS A REQUEST FOR INFORMATION (RFI) ONLY. The information provided in this RFI is subject to change and is not binding on the County. Harris County has not made a commitment to procure any of the items discussed and the release of this RFI should not be construed as such a commitment or as authorization to incur

cost for which reimbursement would be required or sought. All submissions become Harris County property and will not be returned.