

# SELECTED FEATURES SUMMARY



## CORE CLINICAL MODULE

### Referral Information & Call Center Module

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- Track incoming and outgoing referrals
- Triage and schedule referrals for crisis intervention, assessment and admission across the service continuum
- Record and track key client variables at the initial point of contact, including assessments, diagnosis, presenting problems, treatment history, payer and demographic information
- Assess the effectiveness of marketing and outreach efforts
- Create mailing lists of referral sources
- Quickly access managed care contract and funding information
- Track completion of key steps in the referral process
- Profile referral sources

### Client Charting

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- Build a database of client demographics and treatment outcomes
- Track client demographic variables and identifying information
- View client eligibility and contract compliance information
- Access history of treatment for current episode of care
- Access complete treatment history spanning the service continuum and multiple episodes of care
- Standardize and coordinate admission protocols
- Store all client information in a centralized location
- Print individual client and census reports to track various statuses
- Access client's diagnosis history
- Track the programs a client has been assigned to
- Track the bed assignments of residential clients
- Access client's contact information
- Track employment histories for clients



## Computerized Physician Order Entry (CPOE)



- ONC-ATCB Certified e-Prescribing tool that allows for the creation and electronic submission of prescriptions to pharmacies.
  - SureScripts integration provides users with contraindications, 3rd party formularies, generic alternatives, and a 2 year medication history for client.
- ONC-ATCB Certified e-Lab tool that allows for the creation of lab orders within AURA and electronic submission to Lab.
  - Lab Results automatically return to the client's case record
- Provider and client friendly reports, as well as trending, are available.

## Medication Management

- Mobile platform for the easy entering of medication and medication changes
- Access 2 year medication histories for each client via Medication Reconciliation tool.
- Enter doctors' notes
- Print medication lists, medication change logs and dosing schedules for all clients
- Track pharmacy information
- Assess medication effectiveness based on administration and clinical data

### eMAR

- Track administration of all medications
- Supports barcode scanning for positive medication and client identification
- Collect client biometric data / vital signs
- Supports electronic signatures
- Record medication side effects

### Treatment Administration Record (eTAR)

- Track completion of non-medication orders (i.e. 15 minute checks, supervised phone calls, etc.)
- Track completion of Clinical Assessment orders

## Clinical Documentation

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### Assessments

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- Create, maintain and modify assessments with a full user-maintenance function
- Utilize decision support features to ensure continuity and appropriateness of assessments
- Automatically generate narrative summaries
- Administer:
  - Intake Assessments
  - Mental Status Evaluations
  - Physical and Neurological Screenings
- Assess, track & analyze:
  - Presenting Problems and Treatment History, including previous episodes of care, treatment modalities and medications attempted
  - Alcohol and Drug Use Histories
  - Risk for self-injury and harm to others
  - Psychosocial History
  - Vocational Strengths and Employment Histories
  - Social Service Needs
  - Legal Status, detail criminal justice and personal issues
- Make diagnostic recommendations based on assessment responses, such as: estimated length of stay, diagnosis, recommended treatment objectives etc.
- Detail Clinical Orders based on assessments



## Master Treatment Planner

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- Create individualized treatment plans in as little as 10 minutes
- Prepare initial and updated treatment plans quickly and efficiently that document intake information, strengths, problem areas, diagnosis, goals, objectives, interventions, responsible staff, target dates, length of stay estimates, discharge options, and more
- Support for multidisciplinary team approaches for treatment planning and progress tracking. Allows for multiple team members to:
  - Simultaneously document within the same treatment plan
  - Create objective progress updates,
  - Add new interventions and associated services
  - Supports electronic signature requirements
- Create treatment planning templates for specific diagnoses
- Review data trends reflecting client progress
- Prepare admission and discharge summaries
- Design, implement and measure the outcome of your own critical pathways



## Progress Notes

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- Create templates for individual and group progress notes
  - Support for note automation upon assessment completion and/or service delivery
- Create library of stock phrases (snippets) to pull into notes
- Ability to view & add to Clinical Documentation from the progress note screen, including:
  - Treatment Plans
  - Trending Graphs
  - Medications
- Supports electronic signatures
- Search for progress notes by multiple variables; author, client, treatment objective, type of progress note
- Audit staff compliance with progress notes standards and quotas
- Audit completion of notes required for specified service events



## Clinical Orders

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- Track physicians' and other clinical staff orders
- Track all admission orders
- Track clinical precautions and client restrictions
- Track client privileges
- Print clinical orders and privilege restrictions for clients
- Track visitation orders



## Scheduling / Personnel Management

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- Schedule staff, clients, and locations for all levels of care.
- Next available appointments can be searched for staff by time of day, duration of session, days of week, month or date range
- Staff authorization to deliver service by Funding Panel Membership and by authorized service (e.g., psychotherapy, medication visit, family therapy etc.) is automatically checked at time appointment is being scheduled. Override option to schedule regardless of authorization is available
- Integration with service reporting functions allows for varied analyses of service delivery (e.g. services scheduled and not delivered, billable services delivered by level of care, staff, program, diagnosis etc., services planned and not delivered, services delivered and recorded without progress note)

## Personnel Management

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- Maintain staff information in one central location
- Monitor and record staff demographics
- Track employment information
- Maintain credentials
- Assign tasks and track progress of those tasks
- Create reports on staff productivity.
- Create quality assurance reminders that prompt staff when tasks are due



## Administrative Utility

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- Complete set of maintenance libraries that allow organizations to tailor the application to meet their evolving needs
- Every list within the system can be modified to reflect an organizations nomenclature and specific treatment approaches
- Create assessments within the application that can be scored and generate automated interpretive summaries
- Customize client alert criteria including assessment scores, diagnosis, rescinded consent forms, and expiring authorizations
- The administrative domain provides the flexibility for organizations that are progressive in nature and wish to expand services to different geographic locations by providing program level listings, organizational information and different facility listings
- Supports the addition of subsidiary companies with respective demographic information and service listing
- Provides the flexibility to create treatment plan templates and establish a complete maintenance table of problems, goals, objectives and interventions This list populates at the end user level and allows clinical staff the ability to select items from quick pick listings or free text
- Medication management is housed within the Administrative module of Sigmund allowing an organization to maintain a list of medications with corresponding capsule size
- Maintain complete list of all pharmacies being used for immediate faxing of medication prescriptions

## Quality Assurance (QA) task Suite

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- All Clinical, Medical, Programmatic and other Treatment documentation and completion times can be established within the QA Task Suite
- Automate alerts and task generation based on behavioral health-specific criteria
- System automatically disperses alerts to individuals responsible for completion of required documentation
  - Leverage System Alerts to:
    - Instant Message Designated Staff
    - Email Alert Designated Staff
    - System Alerts for Designated Staff
    - SMS Text Message Designated Staff
- All QA measures can be applied to every clinical/treatment document within the system
- Quality Assurance reports can be generated by the application to identify missing documentation and timeliness of completion
- Allows for real time monitoring of documentation completion
- Facilitates accreditation visits and expedites the chart review process.



## Instant Messaging

- Sigmund offers a secure, easy to use Instant Messaging Module
- Improve communication and coordination of care
- Group chatting is supported which allows departments to share critical information in a timely manner.



## Dashboards

- Comprehensive Dashboards, accessed via web, securely connected to your AURA database
- User-defined views and widgets
- Aggregate Data Views and KPI Reporting

